# Coordinated Care Organizations How Do They Do?

Michael C. Huntington M.D.
Oregon Public Health Association Meeting
October 14, 2014

# "There are two causes of ill health: one is biological the other — political."

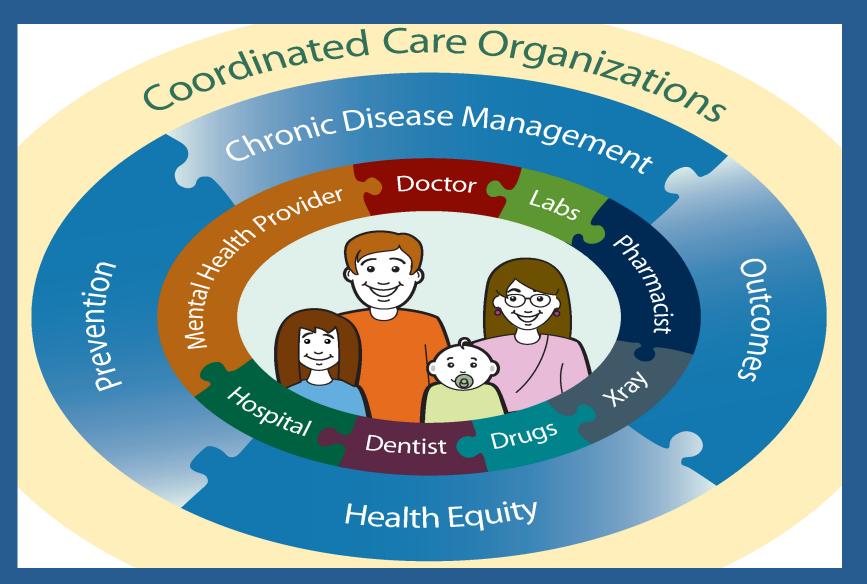


William Virchow

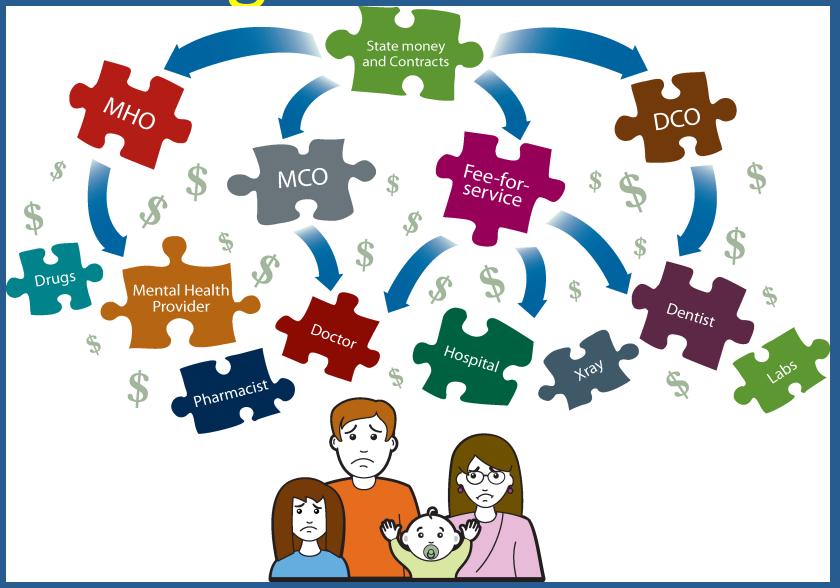
German Pathologist University of Berlin, 1848

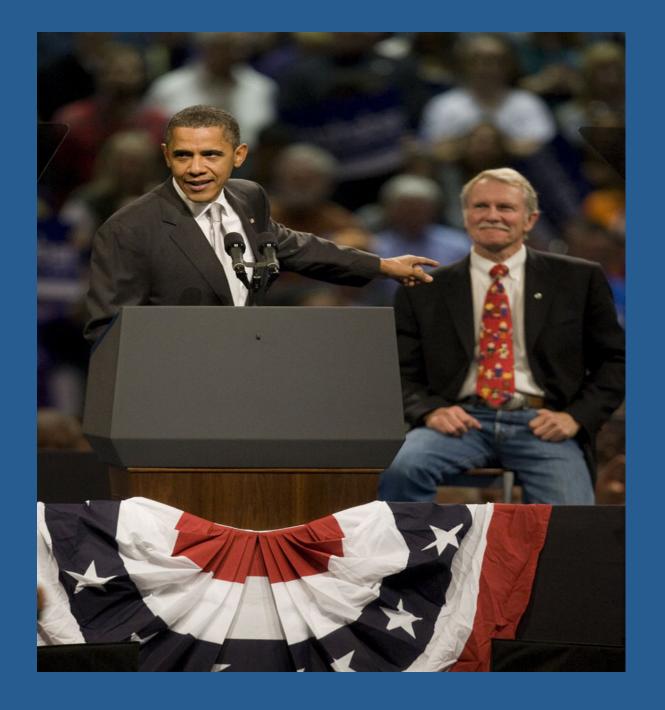
There are two causes of health: one is biological the other political.

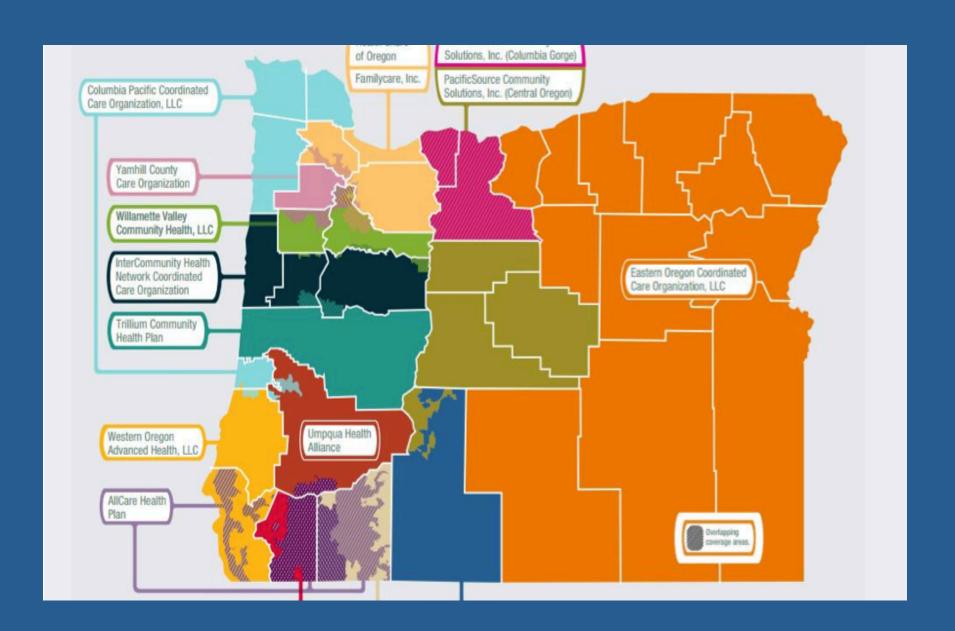
#### **Unified Care**



#### Fragmented Care







#### **Unified Care**

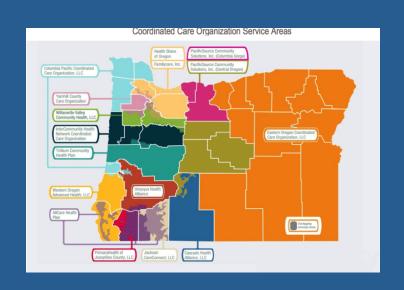


Patient-centered Primary Medical Homes





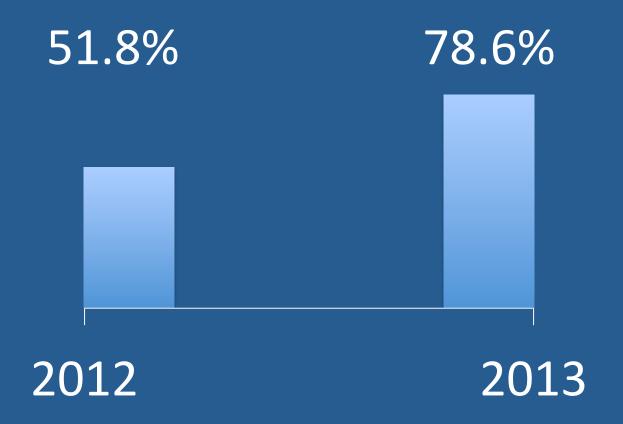
#### CCOs' first annual report card- 2013



Performance measurements on 17 "key" healthcare metrics

**Oregon Health Authority** 

## Patient centered primary medical home enrollment



#### CCOs: 2011 to 2013

Decrease in ED use by 17%

Decrease in hospitalization for:
Congestive heart failure by 27%
COPD by 32%
Adult asthma by 18%

#### 2013 CCO Patient Satisfaction

	Adult	Child
Access to care	80%	87%
Physician	89%	92%

#### Satisfaction (9-10 rating)

	Adult	Child
Healthcare	45%	60%
Personal doctor	61%	70%
Specialist	60%	66%
Health plan	44%	60%

Oregon Health Authority,

Oregon Health System Transformation Report, June 24, 2014

#### Selected Performance Measures

	2013	Benchmark
Has Primary Care Provider, all ages	87%	94%
Had at least one well-child care vis	it	
Age 25 months—6 years	84%	92%
Age 12-19 years	87%	92%

Oregon Health Authority,

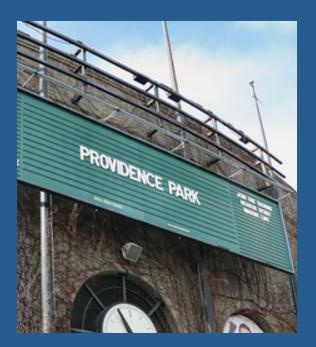
Oregon Health System Transformation Report, June 24, 2014

#### Selected Performance Measures

	2011	2013	Benchmark
Development screening	21%	33%	50%
by 36 months of life			
Immunizations up-to-date			
By age 2 years		65%	82%
By age 13 years		53%	71%





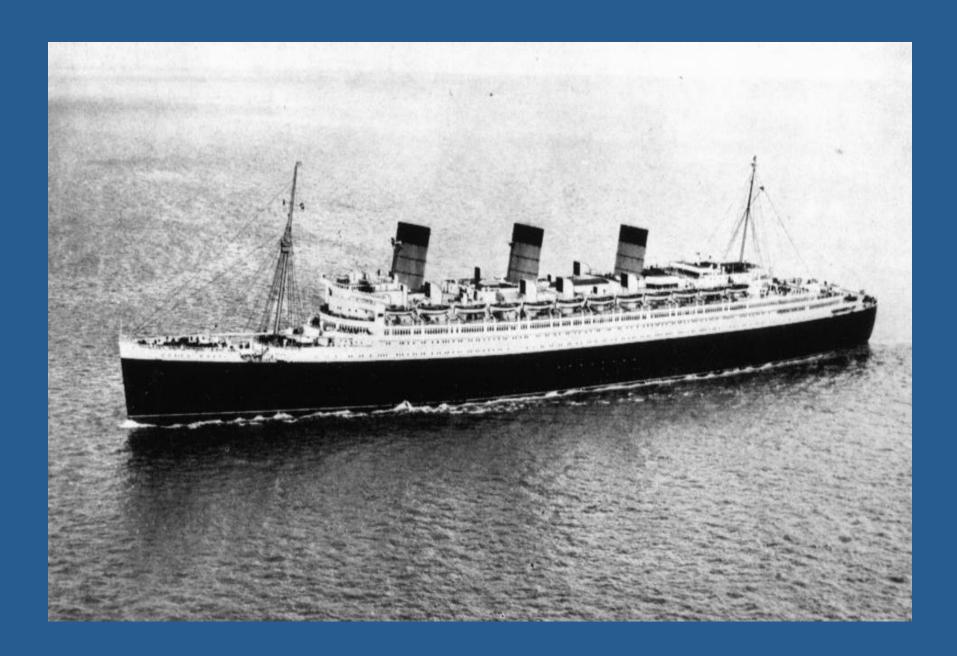






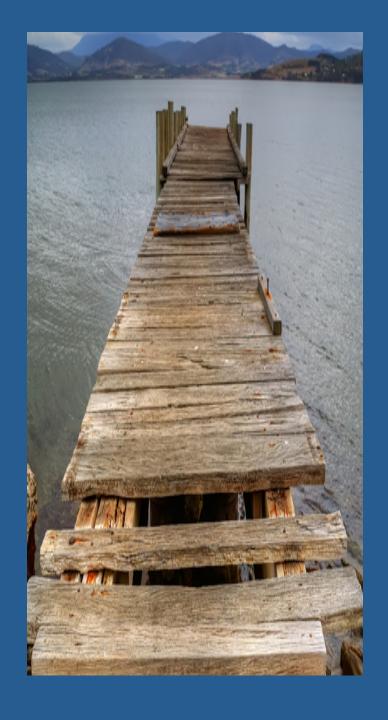
For profit companies behave the same as non-profit companies





#### Excluded or... Enrolled But Waiting





# Transition From Old System to New



#### **Other Problems**

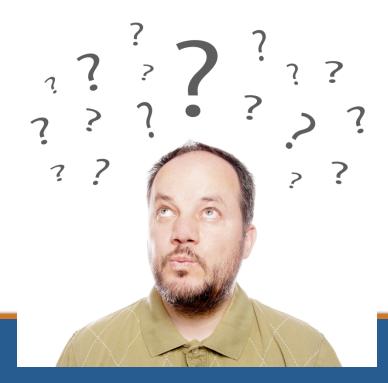


#### Did you receive an Oregon Health Plan coverage renewal letter?



Learn more about how and when you should renew your health care.

Renew your Oregon Health Plan benefits...





1 of 3

### Churning





Looking for Health Insurance Aiready a Membe









### CCO model of care *delivery* and capitated *payments* are working and vital to success

Determining who "deserves" care is too costly and disruptive, we must include everyone

Public must oversee use of its health care tax money and bargain for price with providers

It's up to us to make the CCOs the best they can be at serving the public at large

# Health Care For All Oregon www.hcao.org

Physicians for a National Health Program www.pnhp.org

Kaiser Family Foundation www.kff.org

Mid Valley Health Care Advocates www.mvhca.org

Michael C. Huntington MD mchuntington@comcast.net

'It is difficult to get a man to understand something, when his salary depends on his not understanding it."



Upton Sinclair, 1906